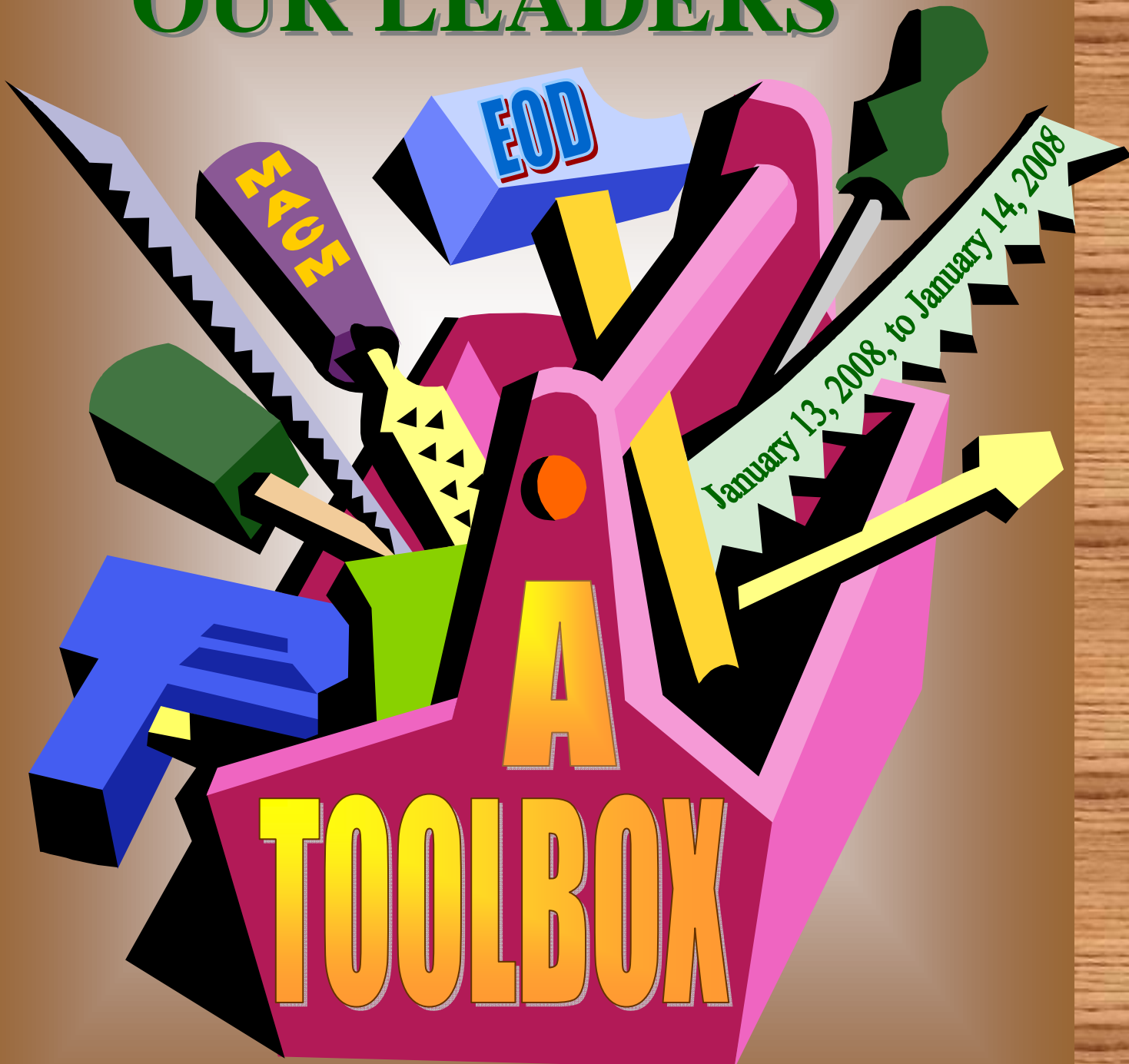




EQUIPPING



OUR LEADERS



A TOOLBOX

FOR TOMORROW

EQUIPPING



OUR LEADERS

A Toolbox for Tomorrow



Agenda

Tuesday, January 13, 2009

9:00 a.m.

Welcome

Susan Love, MACM President

9:05 a.m.

Opening Remarks

Sue Dosal, State Court Administrator

9:30 a.m.

Legislative Outreach

Karen Messner, Court Administrator Sibley/McLeod
Janet Marshall, Intergovernmental Liaison, SCAO

10:30 a.m.

Break



10:45 a.m.

Union Discussion/Breakout

Kris Bolander, State Court Human Resources
Jessi Bienfang, State Court Human Resources

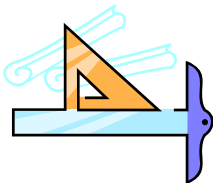
12:00 noon

Lunch

1:00 to 4:30 p.m.

Breakouts

E-Learning, WebEx and Use of Technology
Reports, Reports, Reports
Technology Update/MNCIS
Case Initiation



Dinner

Wednesday, January 14, 2009

8:00 to 9:00 a.m. **Continental Breakfast**

8:15 a.m. **Opening Remarks**

8:30 to 12:20 p.m. **Breakouts**



Basic Compliance Training: Sharon Harper
“Must do,” “Can do,” “Want to:” Understanding our role in creating a legally compliant AND productive workplace.”

Handling Sensitive Information: Jeri Boetcher
“Trust and Confidence: Balancing the familiarity with our work with our responsibility for maintaining public confidence.”

Ethical Workplace Behavior: Lynn Wagner
“When best intentions can go awry: gifts, relationships, favors; understanding the boundaries of ethical conduct in the Court environment.”

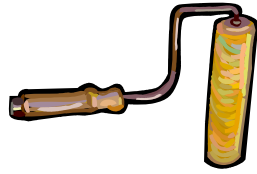
Train the Trainer: Ying Iverson
“Bringing out their Best: Tips, Techniques & Try-Outs for Honing your Facilitation Skills.”

12:20 p.m. **Lunch**

1:15 p.m. **Motivational Speaker ~ Stevie Ray**

2:30 p.m. **Adjourn**





Presenters:

Kris Bolander:

Kristine Bolander is the Labor/Employee Relations Manager for the MJB. She has been with the MJB since 2007. Prior to coming to work at the Branch, Ms. Bolander was employed at the Minnesota Bureau of Mediation Services as a labor mediator and hearing officer. Prior to her tenure with the Bureau, Ms. Bolander was employed as Legal Counsel for the International union of Operating Engineers, Local 49. Ms. Bolander has a JD and an MA in Public Administration from Hamline and an LLM in Dispute Resolution from Bond University (Queensland, Australia).



Jessi Bienfang:

Jessi earned a BBA in HR Management from UW-Eau Claire and is certified by the HR Certification Institute as a “Professional in Human Resources”. After six years as a Human Resources Specialist for the North St Paul School District, Jessi joined the Minnesota Judicial Branch in March of 2008 as a Human Resources Specialist focusing in the area of labor relations.

Ying Iverson:

Ying Iverson currently works as Education & Organization Development Program Specialist at MN Judicial Branch at St. Paul. She provides guidance, advanced professional and technical expertise and direction for multiple major programs in the EOD Division such as diversity education, leadership development, organization development, judicial education, staff development, court interpreter training, and related programs in order to improve individual, group, and organization effectiveness and to support the vision, mission, and strategic initiatives of the judicial branch and districts/divisions. Prior to her position with the Branch, Ying was a Human Resources Consultant for City of St. Paul, mainly responsible for employment testing, diversity education, and workplace conduct investigation. Originally from China, Ying has received her MA and Ph.D. degrees from University of Minnesota in Cross-Cultural Communication and Human Resource Development.





Lynn Wagner:

Lynn Wagner is the District Human Resources Manager for the Tenth Judicial District. She has been with the courts for over 4 years and has over 17 years in Human Resources Management. She serves on various committees both district wide and state wide including co-chair of the Statewide Labor Management Committee. She conducts statewide trainings in conjunction with EOD for Judicial Branch employees on a variety of topics. She is the 2nd Vice President/Education Chair for MACM. She has a B.S. in Management/Employee & Labor Relations from Indiana University.

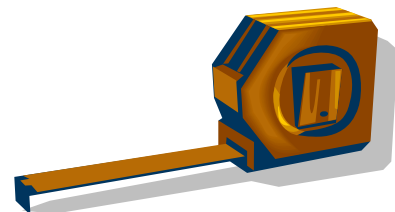


Jeri Boetcher:

Jeri Boetcher joined the First Judicial District Administration team in 1988 and is currently the HR Manager. Prior to joining the First District, Jeri worked as a Paralegal in several Wisconsin and Minnesota law firms, specializing in probate, real estate, personal injury and worker's compensation. She has an Associates Degree in Paralegal Studies and a Bachelor's Degree in Management. Her professional focus includes the areas of employee and management development, performance management, training and education, and contract administration. She serves on various committees including the local and state Labor Management Committees, HR Management Team, Education/HR Committee and the Teamsters CAT Bargaining Team.

Sarah Thompson:

Sarah Thompson has worked in ITD since 1980. She was part of the team that designed and implemented the manual version of TCIS as well as the automated version and she participated in the TCIS adaptations for both the Supreme Court and the Court of Appeals. She led the team that developed the statewide OFP system and managed the statewide MNCIS implementation effort. For the last two years, she had been an ITD manager of analysts and project managers.



Presenters:



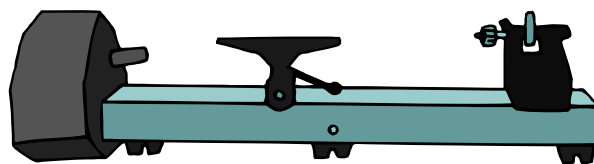
Anita Dincesen:

Anita Dincesen is currently the e-Learning Specialist for the State Court Administrator's Office, Education and Organization Development Division. She is responsible for spear heading initiatives to bring technology enhanced learning tools and methods to the more than 3000 court employees across the state. Her role as an instructional designer keeps her busy developing e-learning tutorials, online courses, web conferences and webcasts. As the lead for technology enhanced learning initiatives, she also devotes time to introducing & training staff on new tools and applications. Before joining State Court Administration, she was an instructor for 19 years at the University of Minnesota Extension Service, working in various technology development roles. She graduated from Northern Michigan University in 1977 and holds a M.Ed. in Curriculum and Instructional Systems, University of Minnesota.

Shay Cleary- Project Manager

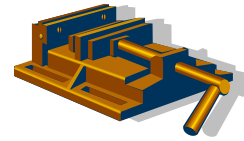


Shay Cleary has worked for the Judicial Branch since January of 2001, first as a technical writer, then as the business architect on the MNCIS DRAWS project, and currently as a project manager in ITD."





Presenters:



Sharon Harper:

Sharon Harper is a skilled human resources management professional with over 25 years of broad based experience that includes management consulting as well as holding various human resources management positions in the public and private sector with direct specialist experience in recruitment, employee relations, diversity, Equal Employment Opportunity/ Affirmative Action, performance management, employee communications, disability management, legal compliance, EEO complaint investigations and resolution, conflict resolution/mediation, career development and full role human resources generalist.

As a human resources professional and consultant she has performed human resources policy/procedure and functional audits for various companies to ensure they are appropriate practices that supported organizational values, diversity initiatives and best practices in the marketplace. She has worked with individuals and groups to provide consulting, management coaching and training in career transition/ outplacement, diversity and compliance.

Sharon's industry experience has included manufacturing, transportation, hospitality, consumer foods and management consulting. She holds a B.A. degree from Hamline University St. Paul, Minnesota and has continued her professional development by regularly attending the Minnesota Continuing Legal Education in Employment laws series, Certified Mediation Skills, Effective Complaint Handling, and Leadership Development.



Presenters:



Linda Murray

Linda Murray has been an employee of the MN Courts for over fifteen years. Working in many areas of Court Administration in Hennepin County, SCAO Court Services Divisions and for the past four years as the District Coordinator in the 3rd Judicial District. Past seven years have primary focused on MNCIS design, implementation and now Data Quality as it relates to case processing.





Presenters:

Keynote: Stevie Ray

Business:

Executive Director, Stevie Ray's Improv Company; Corporate Trainer for Fortune 500 companies; Keynote speaker for conferences and events nationwide; Executive Coach in leadership and communication; Real estate owner and investor.

Entertainer:

Performed his first show at the age of nine and has been making people laugh ever since, touring the country as an improvisational and stand-up comedian.

Opened for:

- Paula Poundstone
 - Marsha Warfield of *Night Court*
 - Rich Hall of *Saturday Night Live*
 - "Weird Al" Yankovic
- Starred in the one-man comedy show, "The Male Intellect: An Oxymoron," at the renowned Chanhassen Dinner Theatres.
- Award-winning blues harmonica player.
- The only person in the country to design his own college degree in Theory and Performance of Comedy at Morehead State University.

Author of:

- "What We Laugh At...and Why," a book that explains the nature of humor and the psychology of laughter; used as a text in several universities
- "Spontaneity Takes Practice," a three-volume series of exercises and editorial, helping people think quickly and communicate more effectively in the workplace
- "Speaking in Public without Sweating in Private," a book that helps you develop presentation and public speaking skills

Extras:

Martial artist since 1977 and holder of four black belts; Former bodyguard for Pee Wee Herman (yes, really). Owner of "Steve's Bees Minnesota Honey," producing natural honey from his own beehives. Volunteer for the Minnesota State Services for the Blind, recording books on tape. Volunteer for the Make-a-Wish Foundation, bringing hope, strength, and joy to children with life-threatening illnesses.

Special Thanks To:

Lynn Wagner

Robyn Boche

Joanne Kopet

Susan Love

Jeri Boetcher

Sarah Lindahl-Pfeiffer

Gwen Upton

Mary Teschendorf

Jan Peterson



Location:

Grand Casino Hinckley Hotel

777 Lady Luck Road

Hinckley, MN 55037

Phone: 1-800-468-3517